

GENERAL SECURITY AND FACILITY OVERVIEW

Our hosted solutions are the fastest way to deploy a SharePoint solution for your organization.

1. Physical Access Controls

- Preventive Measures: Access to equipment area 24/7 days via card key and pass code only. Facility secured by a biometric hand scanner, mantrap entryway, and locked caged suite on the data center floor. Falcon equipment monitoring system supported by 24x7 operations center
- Detective Measures: Full CCTV surveillance; 24/7 security management via the Security Operations Center (SOC); Remote camera monitoring 24/7, backed by digital recordings on file for 45 days
- Reactive Measures: VESDA (Very Early Smoke Detection Alert) fire protection systems in use along with temperature and humidity alarms; Dry pipe pre-action sprinkler system or HALON.

2. Environmental Controls

- Temperature is maintained at 72 degrees F dry bulb at ASHRAE 1%
- In the event of a power interruption HVAC systems (and entire facility) operate on diesel generators
- 30% to 60% humidity non-condensing. Humidity control delivered through ATS/Liebert units via infra-red humidifier

3. Power Infrastructure

- Generator both auto start and auto transfer. Isolation bypass feature on automatic transfer switch
- Minimum 24-hour run time fuel capacity with 2 hour response for fuel delivery
- UPS backup power
- A/B power feeds from separate substations

4. Network Security Schema

- Multi level Firewall: packet filtering (also called circuit-layer), stateful filtering, and application layer filtering
- Intrusion detection with flood resiliency
- Real-time monitoring and filtering of firewall sessions
- Redundant, high-speed connections to all major Internet backbones via premium carriers

5. Logical Security Schema

- SSL encryption available on all sites
- Windows based authentication with Active Directory user accounts
- Complete partitioning of user accounts and data in shared hosting mode per Microsoft guidelines.

6. Backups

- Daily backup of all sites using SharePoint command line backup utility
- Full replication of user accounts via Backup Domain Controller
- Weekly offsite backup rotation

This overview is subject to change. As is the nature of an overview, portions of this document may not apply to your particular solution or offering. Please contact our sales team to discuss your exact requirements.